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Exchange account hangs on "Receive" in Outlook, but works in OWA?

I have one user who can't receive emails. We are using server 2003 with exchange. I have setup her exchange account on 3 different computers, and each time it will pull over about half of her emails, and then it hangs at a certain percent. Right now it's stuck at 57%, but the percent it hangs at is different each time. It's obviously not an outlook issue, since I used outlook 2003 and 2007 on 3 different computers, so it must be an exchange/mailbox issue.

Any ideas on how I should fix this?

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