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Fri, 03/09/2012 - 7:06am

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jhedrick

Outlook clients getting an error trying to recieve data from Exchange server

I have an exchange environment (2010) with two NLB CAS servers and a DAG MBX group with two servers. I'm noticing a REAL long load time of the EMC when attempting to connected to the DB on MBX-1. Even when attempting to load the EMC on MBX-1 the load time is >1 minute.

Also Outlook clients all over the agency are getting the error "Outlook is attempting to connect to CAS to retrieve data". Some clients will lock up, and Outlook has to be restarted. It is not version specific for the client. All versions of Outlook are experiencing this.

I've also tested clients in Cached mode and non Cached mode. Same issue.

I'm working on some fixes and will post what I try.

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ACIC Network Services Manager

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